

SAP BUSINESS ONE SYSTEMS ANALYST

Charlotte, North Carolina 28270

SUMMARY

ERP System Functional Technician with SAP Business One and ECC 6.0 Experience

I'm an Experienced IT professional with experience in Systems Administration, Network management, Business Analyst and Sr ERP Administration. Demonstrated know-how in: SAP Business One server and end-user training and support, SAP Business One System Installs, Patch Level and Add-on updates, data migrations, system audits, configuration and customizations using B1 usability package.

TECHNICAL SUMMARY

SAP Business One: SAP Business One version experience from 2005 A -to- **9.3 on HANA**, SAP Add-ons: EDI Integrated suite (Alligacom), CitiXsys, Ironware, Boyum IT, Data Migrations using DTW. XL Reporter, CRM for Outlook, FieldVu, Be-As. Outlook Integration. SAP Business One Set-up Environment: Windows Server, MS SQL, Windows 10. Academically, and professionally trained in network theory, concepts, and operations. Acquainted with Active Directory, FTP, DHCP, DNS, and Wireless LAN security. SAP ECC 6.0, PM, MM, SD module experience, ORACLE 11G.

PROFESSIONAL EXPERIENCE & DUTIES

BUSINESS ANALYST - SAP BUSINESS ONE

- Performed quality assurance, system integration and user acceptance testing facilitating on-time, on-budget for SAP Business One Major upgrade for 125 clients and licensed user which resulted in saving the company \$26,000 in consulting and support related fees.
- Collaborated with stakeholder groups across the organization to ensure business and proposed technology aligned with best business practices. Proposed solutions to track location based sales activities and defined specifications and needs for configuration in SAP .

DATA ANALYST - SAP BUSINESS ONE

- Completed in-depth analyses for supply chain to discover the source(s) of inventory being reported as -negative available, resulting in the discovery of shortcuts being taken in business process flows. Measurable outcomes: User training/education; accurate reporting of inventory with a less than 2% variance.

SENIOR E.R.P ADMINISTRATOR – SAP BUSINESS ONE

FOR EYES by GRAND VISION – Miramar, Florida – March 2018 – March 2019

For Eyes founded in 1972 in Philadelphia, PA on the foundation that an optical store should have a friendly open environment with fair pricing and high-quality standards. For Eyes has since grown to 116 stores across the United States. In December of 2015 For Eyes became a part of GrandVision, the global leader in optical retail.

Maintain a thorough knowledge of the organization and adheres to all organizational standards. Responsible for maintaining production, development and archival ERP environments. Prepared and submitted for review an in-depth assessment of company's ERP system and how end users are using it. This assessment revealed gaps in procedures that allowed inventory to go unaccounted for. Query and analyze data to spot, track or prevent shortages or improper system use. Day to day management of users accounts to include authorizations, profiles and form settings for 13 separate business entities within SAP Business One. Developed, tested and implemented the syntax for project codes and their use across fourteen business entities the company's ERP platform.

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Monitor all SAP systems (work processes, users, system logs, short dumps, locks, developer traces, system traces, disk space). Wrote more than 210 queries and edited many previously written queries to aid the finance and inventory control departments to track and identify specific transactions and to troubleshoot sources of negative stock availability.

Prepare documentation for business processes and training documentation for new hires and current employees. Perform audits of user accounts, monitor selected user activities to ensure segregation of duties exist. Migrate and transfer vendor data from P.O.S systems into SAP Business One as required. Responsible for providing SAP Business One functional expertise, guidance, presentation, and instruction on SAP Business ONE products, features, and functionality to departments/users.

IT BUSINESS SYSTEMS ANALYST

M&G CHEMICALS – Corpus Christi, Texas – May 2017 – November 2017

M&G Chemicals is one of the world's largest producers of PET for packaging applications and a technological leader in the polyester market.

More than 81 Hours of Professional Training in **SAP ECC 6.0 PM, MM and SD Modules** as part of a knowledge transfer to support end users, training consisted of the following: Support of end users by unlocking accounts, initiating password changes, organizing user menu by saving to favorites frequently used Transaction codes to quickly navigate the SAP environment. Trained in Managing Technical Objects by creating functional locations at the proper Hierarchy level(s) and utilizing the appropriate edit mask to create FL's. Created various FL's and installed multiple pieces of equipment. Daily training included how to assign hardware to a newly create FL or an existing one. Built Material BOM, Equipment BOM, Dismantled Equipment from an FL. Knowledgeable in shaping and changing Equipment locations.

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MAGNUM OIL TOOLS INTERNATIONAL – Corpus Christi, Texas – June 2013- May 2017

Magnum Oil Tools International is a leading manufacturer of downhole oil well completion tools. Each Magnum product is carefully designed and engineered with the purpose to meet specific wellbore isolation needs to help operators increase efficiency and performance downhole and in shale plays around the world. The company headquartered in Corpus Christi, TX with 180 employees and 7offices in the United States.

Responsible for Master Data Management, Data Migrations, Data Backups and Archiving, user support, training, implementations and overall maintenance of the SAP Business One system and related technology components and resources. Provide technical support to the Sales, Accounting and Engineering departments in their day-to-day use of **SAP**

Business One. I wrote and edited queries as needed, edited and customized forms using crystal reports and PLD formatted forms. Used tools such as D.T.W (Data Transfer Workbench) to import and update data in SAP business one for accounting, purchasing and engineering departments. Proven experience in reducing company's dependence on VAR partner support calls which saved the company thousands per years in purchasing additional blocks of maintenance hours.

Responsible for leading SAP Business one and Add-on patch testing in our development environment, months before any SAP system upgrades, extensive patch testing, and user testing is performed to make sure updates will not impact business processes after a rollout or during the upgrade process. Saved an estimated \$16,000 in consulting fees thru internal patch testing to remedy DI API issues during a trial run before implementing to Production. Worked closely with Internal auditors to review user authorizations, verify sensitive transactions are being performed by authorized personnel only and to identify the source(s) of inventory variances.

SAP BUSINESS ONE FUNCTIONAL TECHNICIAN

CONTEMPORARY MARKETING GROUP, INC. – Norcross, Georgia – May 2011- October 2012

Contemporary Marketing Group (CMG) a company dedicated to providing sales, marketing, and distribution direction to manufactures. CMG is responsible for the manufacturing and distribution of tile, carpet and other samples to Home Depot Stores worldwide.

WINDOWS SYSTEMS ADMINISTRATOR (SAP Business One/ WINDOWS 2003 Server Environment)

FOOT SOLUTIONS, INC. – Marietta, Georgia – November 2004 – May 2011

Foot Solutions is a leading international retailer specializing in personalized assessments, stylish, high-performance footwear, custom-fitted, custom-crafted arch supports, and accessories designed to help individuals live pain-free comfortably. With more than 150 stores in 14 countries, Foot Solutions is the world's largest health and wellness franchise organization focused on foot health and other physical conditions that can impair mobility.

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PROFESSIONAL TRAINING / EDUCATION

SAP TRAINING COURSES – (July-September 2017) Udemy.com

SAP Plant-maintenance-training / SAP MM Training / SAP SD Training / Introduction to Oracle Database backup and Security
Oracle SQL 11g- Fundamentals / Oracle SQL - Step by Step /Oracle Performance Tuning

SAP TRAINING COURSES – openSAP

Integration Framework for SAP Business One – December 2017

In-Memory Data Management in a Nutshell - SAP S/4HANA Deep Dive - Implementation of SAP S/4 HANA - 2016

Cybersecurity - The Essential Challenge for Digital Transformation - December 2015

Introduction to SAP Hana - SAP Business Suite Powered by Hana - Rapid Deployment of SAP Solutions – 2014

Ongoing Personal Training / Lab : AWS Instance Of SAP Business One 9.3 On HANA

UNIVERSITY OF PHOENIX

M.B.A – Technology Management / Bachelor of Science – Information Technology

MILITARY SERVICE

Staff Sergeant / U.S. Marine Corps / Honorably Served / Inactive Military Security Clearance: Secret

During my twenty years of military service, I served as an Aircraft Helicopter Mechanic (Flight line) with experience on CH-53A, D and E models, Collateral Duty Inspector, Aircraft Maintenance Planner/Controller in a squadron of 13 aircraft and seven support work centers. My experiences also include Materials Controller (Aviation Supply Chief) where I was responsible for ordering (via N.A.L.C.O.M.I.S.), tracking, shipping, receiving, safe storage and accountability of critical aircraft parts inventory (valued at 10+million) vital to the mission of the squadron.